



**WELCOME!**



**Trafik Stockholm**





The Swedish Transport Administration

+

The City of Stockholm

=



**Trafik Stockholm**



**Trafik Stockholm**

# This is Trafik Stockholm

- A collaboration between the Swedish Transport Administration & The City of Stockholm
- In charge of traffic management and traffic information in the city of Stockholm and in seven counties of central Sweden
- In charge of tunnel & technical systems surveillance and maintenance in the Greater Stockholm area
- In charge of the outdoor environment in the City of Stockholm



# This is Trafik Stockholm - Organisation

- A small and efficient organisation
- 1 Manager and 2 Team Leaders
- 2 System administrators
- 1 Administrator
- 32 operators out of which:
  - 16 Traffic Management Operators
  - 6 Traffic Maintenance Operators
  - 10 Call Centre operators



# THE SWEDISH MODEL

- Cooperation Internal/External
- Traffic Management
- Traffic Information
- Traffic Maintenance
- Outdoor Environment  
City of Stockholm (Call Centre)
- Customer/Client focus

**What do you need?  
We listen!**



**Trafik Stockholm**

# COOPERATION

- Internal: The Swedish Road Administration, the City of Stockholm and Road Assistance (Svevia)
- External: Accident/emergency services: Fire and emergency rescue services, Police
- Transport companies and public transportation operators
- Commercial drivers, road reporters and public



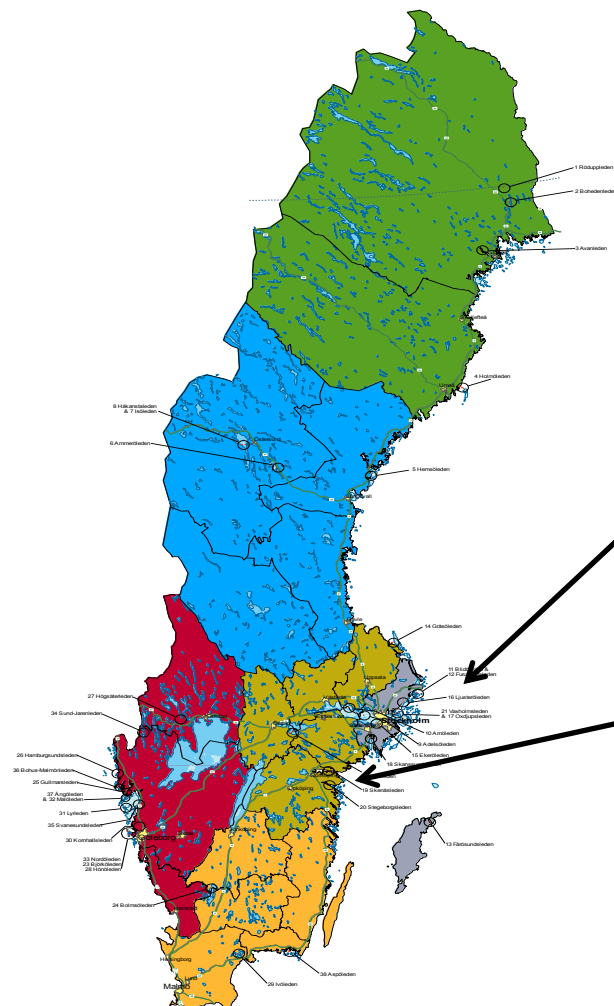
# THIS IS STOCKHOLM



- Approximately 2 million inhabitants
- Rush-hour traffic 06.30-10.00, 15.00-18.30
- Congestion charges
- 3000 km federal roads
- 1500 km city streets (A total of 3600 streets)
- 2100 km pedestrian and bicycle lanes



# AN EXPANDING AREA OF OPERATIONS



**Eastern Region (Stockholm)**  
**Area: 9.630 km<sup>2</sup>**  
**Population: 2 076 403 inhabitants**  
**Kilometres of roads: 4 773 km**

**Eastern Region (East)**  
**Area: 35.730 km<sup>2</sup>**  
**Population: 1 558 292 inhabitants**  
**Kilometres of roads: 19 128 km**



# A STRAINED SITUATION

- Population growth  
(approx. 30.000 inhabitants/year)
- Sensitive road network
- Major infrastructure projects



# GOAL: EFFECTIVE TRAVEL/TRANSPORTATION

- Better road safety  
(fewer accidents)
- Better accessibility  
(fewer traffic jams)
- Better environment  
(decreased emissions)



# CORRECT TRAFFIC INFORMATION

## – every day, every minute



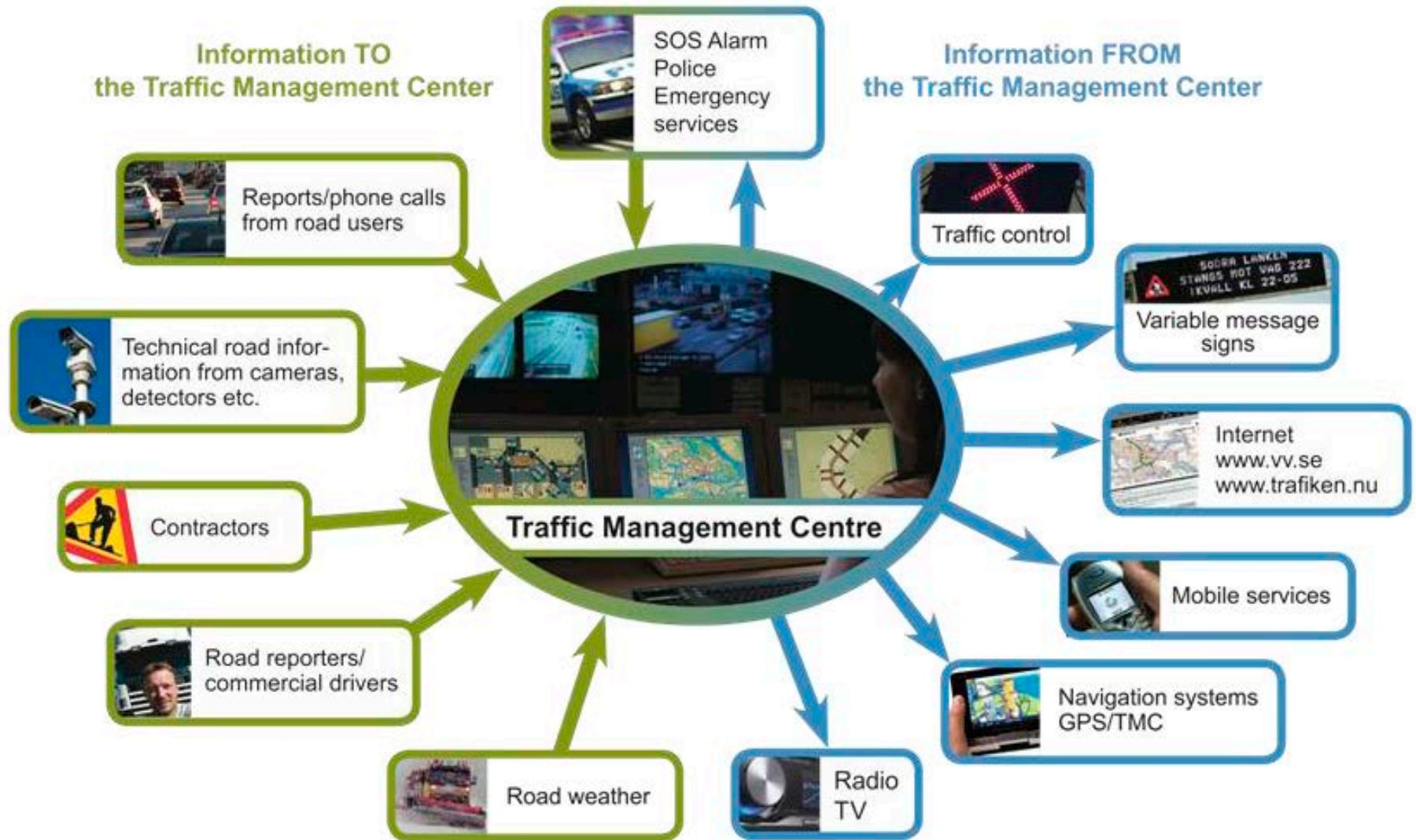
- Effective use of road system – transport mode, choice of route, time
- Smart travel choice, satisfied customers



# ROAD ASSISTANCE

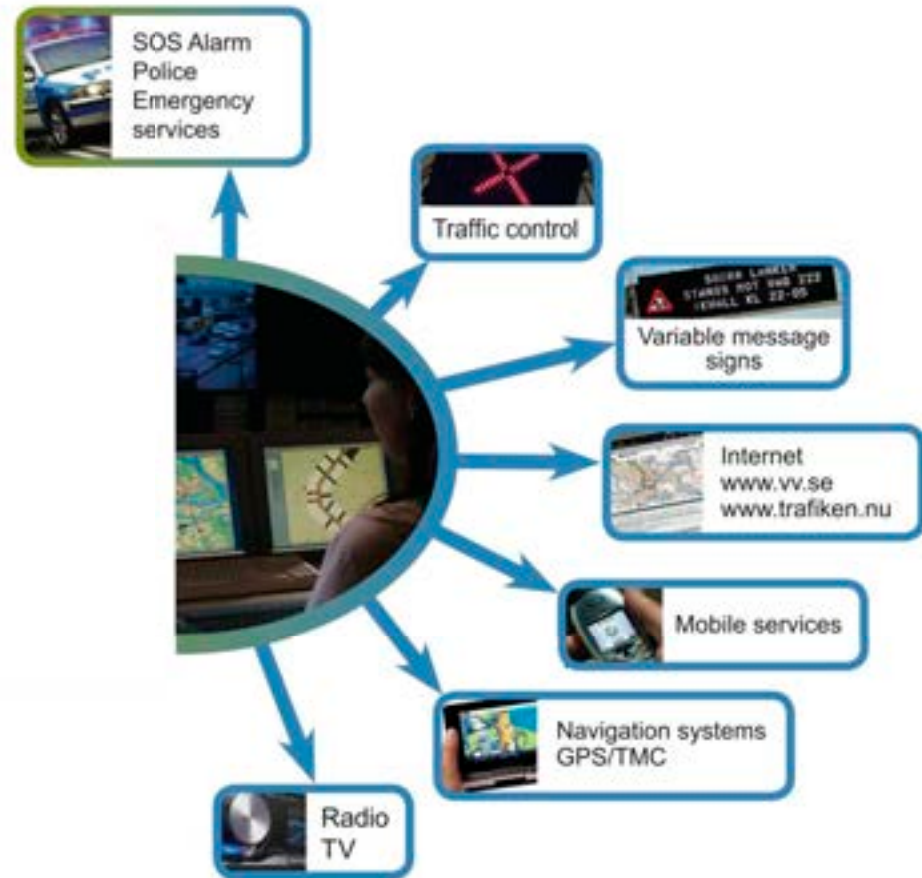


- Protect, warn, alarm, first on scene
- In charge of initial rescue operations in tunnels, assisting the rescue services on scene of accidents, assisting motorists regarding breakdowns, empty fuel tanks, removing obstacles and abandoned cars etc.
- 4 vehicles out of which two operate 24/7
- During rush hour 2 tow trucks are assigned to assist the Road Assistance units
- Approx. 6 000 assignments/year



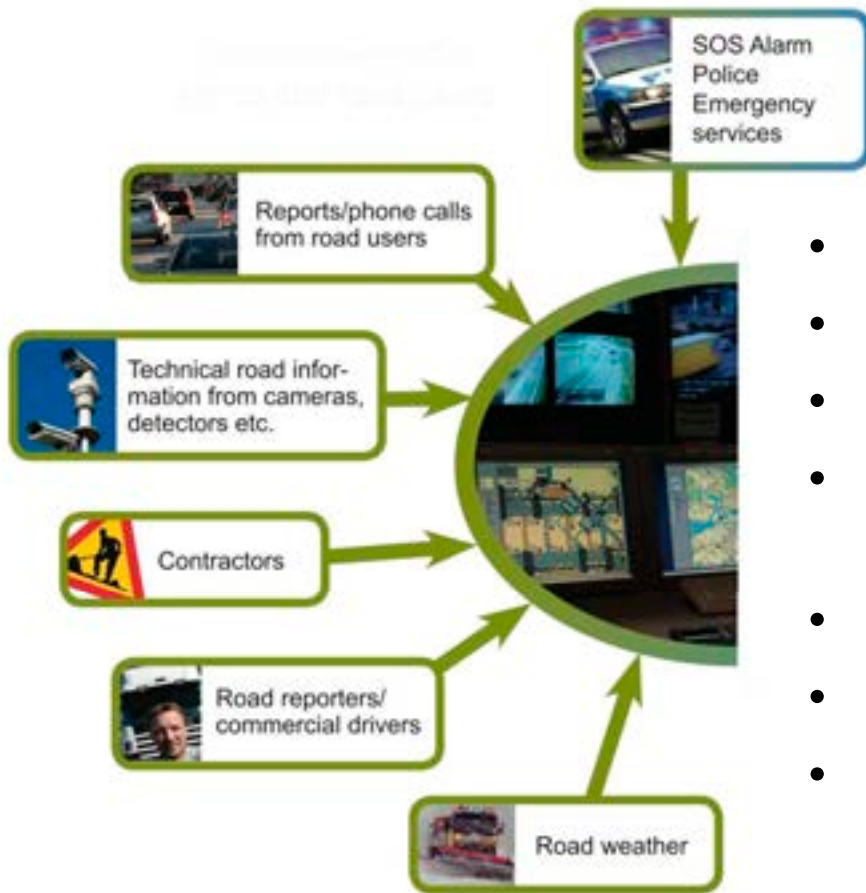
# Output: TRAFFIC INFORMATION

- Radio & TV
- Internet: [trafiken.nu](http://trafiken.nu), [vv.se/trafiklaget](http://vv.se/trafiklaget)
- Traffic signs
- Mobile services
- Packaged information services – TMC, etc.



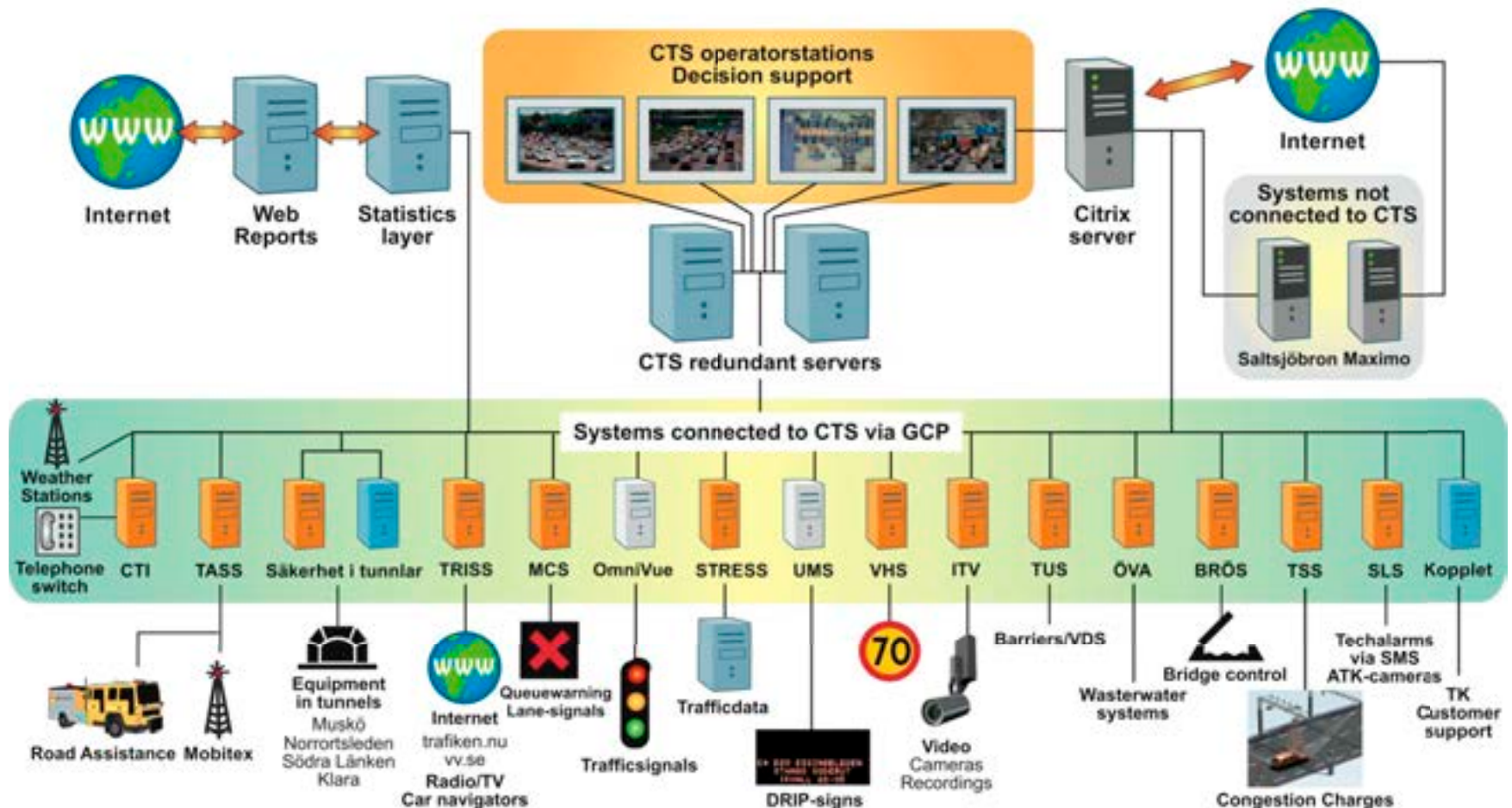
*60% of all customers listen to the radio before they travel anywhere*

# Input: TRAFFIC SITUATION



- Technical systems
- Weather reports
- Road works
- Road reporters /commercial drivers
- Passengers 020-290 290
- Contractors and local authorities
- SOS, Police, Rescue Services

# Trafik Stockholm Systems





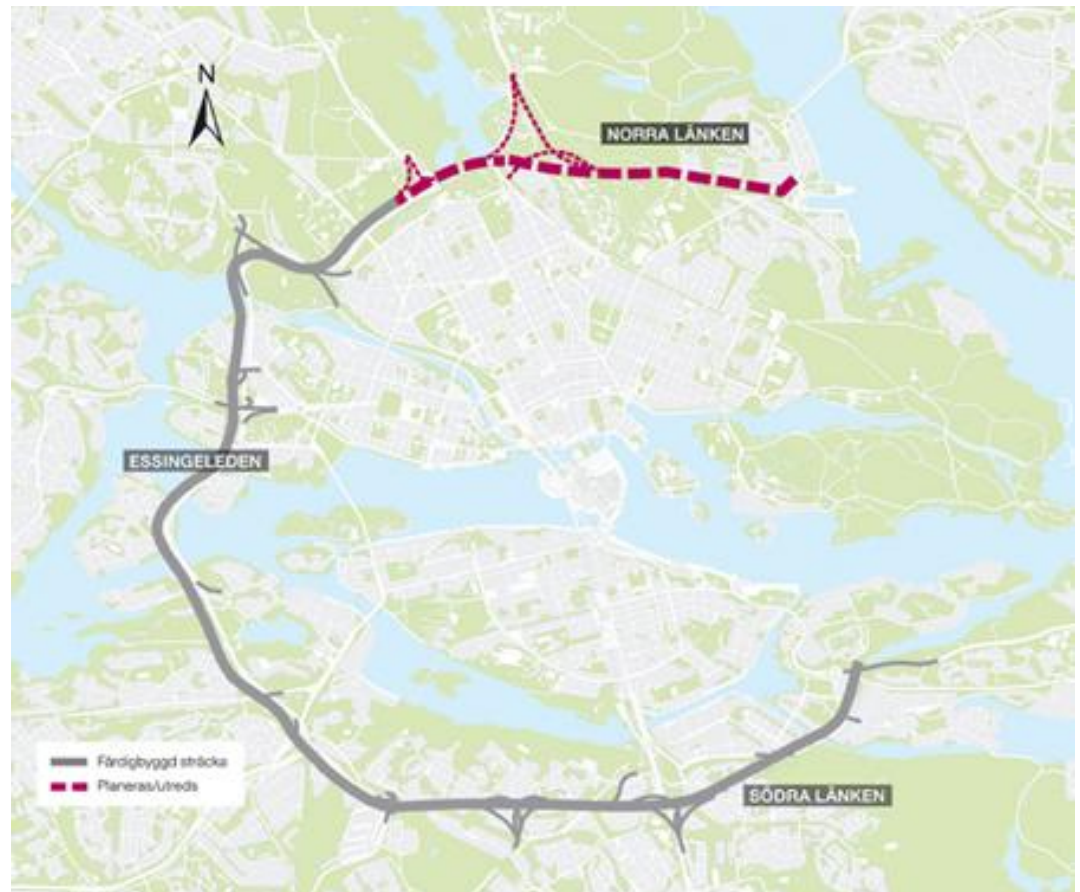
# Future projects in the Stockholm area

- E20, Norra Länken
- E4/E20, Förbifart Stockholm –”The Stockholm Bypass”
- E18, Kista – Hjulsta



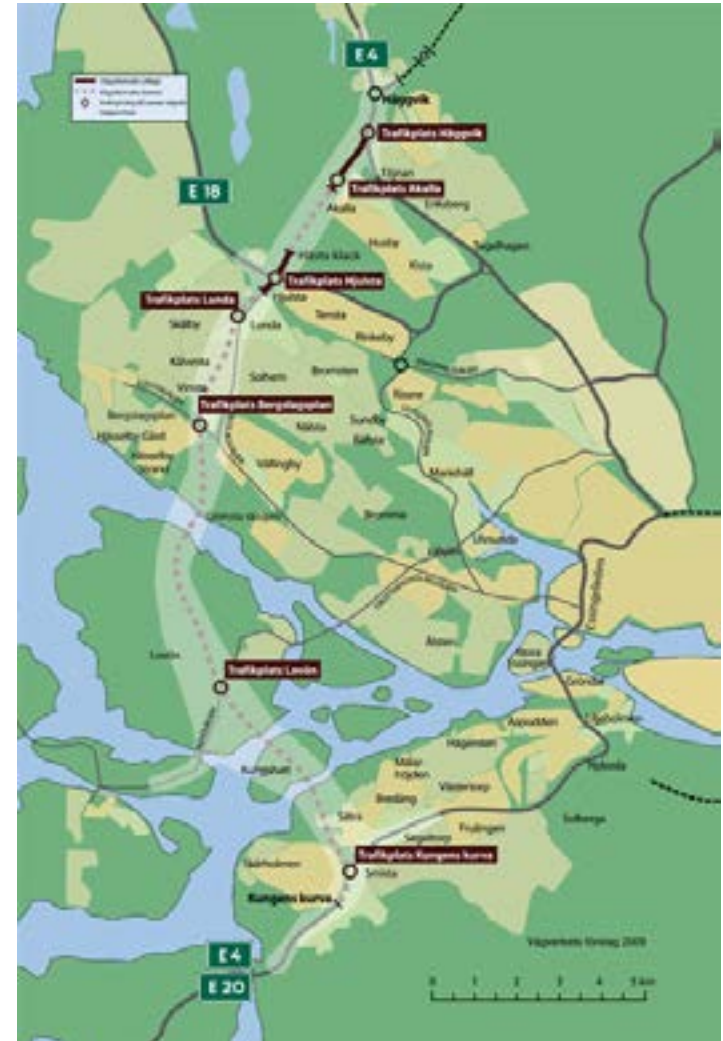
# E20, Norra Länken

- 11 kilometers of roads, mainly in tunnels
- Expanding the “circle” around Stockholm
- The project started in 2006 and will be finalized in 2015



# E4/E20, "The Stockholm Bypass"

- 21 kilometers of roads out of which 17 kilometers will consist of tunnels
- Estimated traffic, 140.000 vehicles per day
- Will relieve Essingeleden from traffic passing Stockholm north- or southbound
- Project is planned to last between 2010 and 2018.



# E18, Hjulsta - Kista

- 8 kilometers of highway
- Increasing the mobility and capacity of Stockholms western entrance
- The project started in 2009 and will be finalized in 2015





För bättre trafiksäkerhet

**Rapportera  
akuta hinder:  
020-290 290**

Tack för hjälpen!



Trafik Stockholm

For better road safety  
Report serious  
road obstructions  
Phone: 020-290 290.  
Thank you for your help!



**Thank you!**